

THE MORRIS LEATHERMAN COMPANY  
3128 Dean Court  
Minneapolis, Minnesota 55416

LITTLE CANADA RESIDENTIAL  
QUALITY OF LIFE STUDY  
FINAL AUGUST 2018

Hello, I'm \_\_\_\_\_ of the Morris Leatherman Company, a nationwide polling firm located in Minneapolis. We've been retained by the City of Little Canada to speak with a random sample of residents about issues facing the city. This survey is being taken because the City is interested in your opinions and suggestions. I want to assure you that all individual responses will be held strictly confidential; only summaries of the entire sample will be reported. (DO NOT PAUSE)

1. Approximately how many years have you lived in the City of Little Canada?	LESS THAN TWO YEARS....8%
	TWO TO FIVE YEARS.....22%
	SIX TO TEN YEARS.....20%
	ELEVEN - TWENTY YRS...20%
	OVER TWENTY YEARS.....31%
	DON'T KNOW/REFUSED.....0%

2. As things stand now, how long in the future do you expect to live in Little Canada?	LESS THAN TWO YEARS....8%
	TWO TO FIVE YEARS.....10%
	SIX TO TEN YEARS.....9%
	OVER TEN YEARS.....60%
	DON'T KNOW/REFUSED....13%

3. How would you rate the quality of life in Little Canada -- excellent, good, only fair, or poor?	EXCELLENT.....40%
	GOOD.....56%
	ONLY FAIR.....4%
	POOR.....0%
	DON'T KNOW/REFUSED.....0%

4. What do you like most about living in Little Canada?

LOCATION, 17%; FRIENDLY PEOPLE, 14%; NEIGHBORHOOD/HOUSING, 3%; QUIET AND PEACEFUL, 17%; LAKES, 2%; PARKS AND TRAILS, 7%; OPEN SPACE/NATURE, 4%; SAFE, 5%; SMALL TOWN FEEL, 9%; CLOSE TO FAMILY, 8%; CITY SERVICES, 3%; CLOSE TO JOB, 7%; SCHOOLS, 3%; SCATTERED, 2%.

5. In general, what do you think is the most serious issue facing the community today?

UNSURE, 13%; NOTHING, 23%; LACK OF CITY SERVICES, 2%; LACK OF RETAIL, 2%; HIGH TAXES, 8%; TOO MUCH GROWTH, 5%; RISING CRIME, 14%; TRAFFIC CONGESTION, 3%; LACK OF AFFORDABLE HOUSING, 2%; LACK OF SENIOR SERVICES, 2%; DRUGS, 4%; PEDESTRIAN SAFETY, 2%; CODE ENFORCEMENT, 4%; LACK OF CITY COMMUNICATION, 2%; DISTRACTED DRIVING, 4%; STREET REPAIR, 2%; LOW INCOME HOUSING, 3%; SCATTERED, 5%.

6. All in all, do you think things in Little Canada are generally headed in the right direction, or do you feel things are off on the wrong track?

	RIGHT DIRECTION.....	92%
	WRONG TRACK.....	5%
	DON'T KNOW/REFUSED.....	3%

7. How would you rate the sense of community identity among residents in Little Canada -- would you say it is very strong, somewhat strong, not too strong, or not at all strong?

	VERY STRONG.....	34%
	SOMEWHAT STRONG.....	54%
	NOT TOO STRONG.....	9%
	NOT AT ALL STRONG.....	2%
	DON'T KNOW/REFUSED.....	2%

8. Please tell me which of the following do you feel the closest connection to -- the City of Little Canada as a whole, your neighborhood, your School District or something else? (IF "SOMETHING ELSE," ASK:) What would that be?

	CITY OF LITTLE CANADA.....	29%
	NEIGHBORHOOD.....	48%
	SCHOOL DISTRICT.....	12%
	JOB.....	2%
	DON'T KNOW/REFUSED.....	2%
	CHURCH.....	3%
	FAMILY/FRIENDS.....	3%

Let's spend a few minutes discussing the future of the City of Little Canada.

9. What aspects, if any, of the community should be fixed or improved in the future?

UNSURE, 13%; NOTHING, 24%; LAKE WATER QUALITY, 2%; MORE PARKS/TRAILS, 4%; IMPROVE CITY SERVICES, 2%; MORE RETAIL, 3%; BETTER SENSE OF COMMUNITY, 3%; LOWER TAXES, 2%; SLOW GROWTH, 2%; RISING CRIME, 6%; LACK OF AFFORDABLE HOUSING, 2%; IMPROVE PEDESTRIAN SAFETY, 7%; MORE CODE ENFORCEMENT, 3%; BETTER CITY COMMUNICATION, 2%; PATROL FOR DISTRACTED DRIVING, 4%; BETTER STREET MAINTENANCE, 7%; MORE RECREATION PROGRAMS, 5%; IMPROVE TRAFFIC CONGESTION, 3%; SCATTERED, 5%.

10. What, if anything, is currently missing from the City of Little Canada which, if present, would greatly improve the quality of life for residents?

UNSURE, 12%; NOTHING, 43%; MORE TRAILS, 2%; MORE RETAIL, 16%; MORE COMMUNITY EVENTS, 4%; MORE AFFORDABLE HOUSING, 2%; MORE SENIOR SERVICES, 2%; MORE SIDEWALKS, 3%; MORE RECREATION FACILITIES, 7%; MORE PUBLIC TRANSIT, 2%; CITY POLICE, 2%; SCATTERED, 5%.

Switching focus....

I would like to read you a list of characteristics of a community. For each one, please tell me if you think Little Canada currently has too many or too much, too few or too little, or about the right amount.

	MANY /MCH	FEW/ LITT	ABT RGHT	DK/ REFD
11. affordable rental apartments?	18%	20%	57%	6%
12. luxury rental apartments?	10%	16%	59%	16%
13. higher cost housing opportunities?	10%	9%	76%	6%
14. condominiums and townhouses?	11%	13%	74%	3%
15. starter homes?	2%	26%	67%	4%
16. assisted living for seniors?	3%	16%	67%	14%
17. one level housing for seniors maintained by an association?	3%	20%	64%	14%
18. service and retail establishments?	1%	25%	74%	0%
19. entertainment establishments?	1%	25%	73%	1%
20. dining establishments?	2%	26%	72%	0%

21. Are there any types of development or redevelopment you would like to see in Little Canada? (IF "YES," ASK:) What are they?

UNSURE, 2%; NOTHING, 23%; AFFORDABLE HOUSING, 13%; RETAIL, 9%; DINING, 10%; FAMILY ENTERTAINMENT, 4%; TOWNHOMES, 4%; AFFORDABLE RENTAL, 7%; LUXURY RENTAL, 5%; HIGHER COST HOUSING, 3%; ASSISTED LIVING, 5%; NIGHTLIFE ENTERTAINMENT, 2%; AFFORDABLE SENIOR HOUSING, 4%; COMMUNITY CENTER, 2%; TRAILS, 2%; SCATTERED, 5%.

22. Are there any types of development or redevelopment you would strongly oppose?

UNSURE, 4%; NOTHING, 35%; AFFORDABLE HOUSING, 2%; BIG BOX RETAIL, 3%; TOWNHOMES, 6%; AFFORDABLE RENTAL, 8%; LUXURY RENTAL, 6%; HIGHER COST HOUSING, 7%; ASSISTED LIVING, 2%; BARS, 7%; ADULT ENTERTAINMENT, 3%; LOW INCOME HOUSING, 10%; INDUSTRIAL WAREHOUSES, 3%; SCATTERED, 4%.

As the City of Little Canada continues redevelopment....

23. Do you support or oppose the City providing financial incentives to attract specific types of development? (WAIT FOR RESPONSE) Do you feel strongly that way?	STRONGLY SUPPORT.....12%
	SUPPORT.....49%
	OPPOSE.....21%
	STRONGLY OPPOSE.....11%
	DON'T KNOW/REFUSED.....8%

Moving on...

As you may know, the City does not patrol neighborhoods to enforce housing and property maintenance codes, but it does respond to and investigate citizen complaints.

24. Do you support or oppose the City taking a more active approach to property maintenance and code enforcement? (WAIT FOR RESPONSE) Do you feel strongly that way?	STRONGLY SUPPORT.....14%
	SUPPORT.....45%
	OPPOSE.....29%
	STRONGLY OPPOSE.....9%
	DON'T KNOW/REFUSED.....3%

25. How would you rate the general condition and appearance of properties in your neighborhood -- excellent, good, only fair, or poor?	EXCELLENT.....32%
	GOOD.....57%
	ONLY FAIR.....10%
	POOR.....1%
	DON'T KNOW/REFUSED.....0%

IF "ONLY FAIR" OR "POOR," ASK: (n=43)

26. Why did you rate it as (only fair/poor)?

RUNDOWN PROPERTIES, 44%; WEEDS/TALL GRASS, 18%; JUNK CARS, 12%; VACANT HOMES, 2%; MESSY YARDS, 16%; LITTER, 2%; SCATTERED, 5%.

For each of the following, please tell me whether the City is too tough, about right, or not tough enough in enforcing city codes on the nuisances.

	TOO TOU	ABO RIG	NOT TOU	DK/ REF
27. Junk cars?	1%	80%	15%	4%
28. Storage and parking of vehicles, boats and trailers?	8%	75%	14%	3%
29. Yard maintenance?	3%	76%	21%	1%
30. Exterior home maintenance, such as siding, roofs and windows?	3%	82%	14%	2%
31. Storage of garbage, recycling and composting cans?	3%	86%	10%	1%

Changing topics....

I would like to read you a list of a few city services. For each one, please tell me whether you would rate the quality of the service as excellent, good, only fair, or poor? (ROTATE)

	EXCL	GOOD	FAIR	POOR	DK/R
32. Traffic enforcement?	25%	68%	6%	1%	1%
33. Police protection?	50%	43%	3%	1%	3%
34. Fire response?	58%	36%	1%	0%	6%
35. Wildlife management of deer, turkey and geese?	21%	71%	4%	0%	5%
36. Animal control of dogs and cats?	27%	70%	1%	0%	2%
37. Maintenance and upkeep of parks and trails?	44%	52%	4%	0%	1%
38. Street lighting?	25%	67%	7%	1%	1%
39. Recreation programs for children?	33%	50%	4%	1%	13%
40. Recreation programs for adults?	26%	59%	3%	1%	12%
41. Garbage and recycling collection?	54%	44%	1%	1%	1%
42. Building Inspections?	21%	64%	1%	0%	14%
43. Code enforcement?	27%	65%	6%	0%	2%
44. Canadian Days celebration?	53%	42%	1%	0%	4%

IF "ONLY FAIR" OR "POOR" IN QUESTIONS #32-#44, ASK: (n=127)

45. Could you tell me why you rated \_\_\_\_\_ as (only fair/poor)?

WEEKLY RECYCLING, 3%; TOO MUCH CRIME, 2%; NOT ENOUGH LIGHTS, 23%; BETTER TRAIL MAINTENANCE, 9%; TOO MANY GEESE/DEER, 8%; LACK OF ADULT SPORTS, 25%; NOT ENOUGH POLICE PATROLS, 2%; MORE PEDESTRIAN SAFETY MEASURES, 4%; RUN-DOWN PROPERTIES, 8%; SLOW RESPONSE, 11%; SCATTERED, 5%.

For the next set of city services, please consider only their job on city-maintained streets and roads. That means you should exclude state and county roads, such as Rice Street, Edgerton Street and County Road D, that are taken care of by other levels of government. Keeping that in mind, would you rate each of the following as excellent, good, only fair or poor.....

	EXCL	GOOD	FAIR	POOR	DK/R
46. City street repair and maintenance, such as seal coating and crack filling?	19%	69%	9%	2%	1%
47. Street sweeping?	31%	66%	1%	0%	2%
48. Snow plowing of streets?	35%	62%	3%	0%	0%
49. Snow plowing of sidewalks and trails?	25%	66%	3%	1%	5%

IF "ONLY FAIR" OR "POOR," ASK: (n=78)

50. Which street are you thinking of when you rate the service as (only fair/poor)?

NOEL DRIVE, 4%; EVERY STREET, 15%; LABORE ROAD, 8%; EDGERTON, 5%; COUNTY DRIVE, 3%; ALL INTERSECTIONS, 3%; RICE STREET, 8%; SYLVAN, 8%; ASPEN CIRCLE, 3%; ALLEN AVENUE, 3%; COUNTY ROAD C, 3%; CENTERVILLE ROAD, 4%; ARCADE STREET, 3%; LEXINGTON AVENUE, 6%; JACKSON STREET, 3%; SCATTERED STREETS, 21%.

Now, I would like to re-read you that list of city services. For each one, please tell me if you consider it be an essential city service, a very important city service, a somewhat important city service, or not a very important service at all. (ROTATE)

	ESS	VRI	SMI	NVI	DKR
51. Traffic enforcement?	59%	40%	1%	0%	0%
52. Police protection?	78%	21%	1%	1%	0%
53. Fire response?	80%	19%	1%	0%	0%

	ESS	VRI	SMI	NVI	DKR
54. Wildlife management of deer, turkey and geese?	13%	40%	36%	10%	1%
55. Animal control of dogs and cats?	19%	38%	39%	4%	0%
56. Maintenance and upkeep of parks and trails?	33%	53%	14%	0%	0%
57. Street lighting?	40%	51%	9%	0%	0%
58. Recreation programs for children?	26%	50%	22%	1%	1%
59. Recreation programs for adults?	22%	49%	25%	3%	1%
60. Garbage and recycling collection?	60%	37%	3%	0%	0%
61. Building Inspections?	34%	50%	13%	2%	1%
62. Code enforcement?	37%	53%	8%	2%	1%
63. Canadian Days celebration?	20%	50%	22%	8%	1%
64. City street repair and maintenance, such as seal coating and crack filling?	57%	40%	3%	1%	0%
65. Street sweeping?	38%	38%	20%	4%	0%
66. Snow plowing of streets?	71%	29%	0%	0%	0%
67. Snow plowing of sidewalks and trails?	53%	44%	3%	0%	0%

68. Would you favor or oppose an increase in YOUR city property tax if it were needed to maintain city services at their current level?

FAVOR.....73%  
 OPPOSE.....17%  
 DON'T KNOW/REFUSED.....11%

IF "OPPOSE," ASK: (n=68)

69. What services would you be willing to see cut?

UNSURE, 22%; ACROSS THE BOARD, 7%; ADULT RECREATION PROGRAMS, 12%; STREET SWEEPING, 25%; WILDLIFE MANAGEMENT, 22%; CODE ENFORCEMENT, 4%; ADMINISTRATION, 3%; SCATTERED, 5%.

70. And, would you favor or oppose an increase in YOUR city property tax if it were used to improve and enhance current city services?

FAVOR.....24%  
 OPPOSE.....68%  
 DON'T KNOW/REFUSED.....9%

IF "FAVOR," ASK: (n=94)

71. What services would you like to see improved or enhanced?

UNSURE, 19%; SNOW PLOWING, 5%; YOUTH RECREATION PROGRAMS, 3%; EVERY WEEK RECYCLING, 4%; TRAILS, 11%; ADULT RECREATION PROGRAMS, 3%; MORE POLICE PATROLS, 19%; WILDLIFE MANAGEMENT, 5%; STREET REPAIR, 18%; CODE ENFORCEMENT, 2%; PLAYGROUNDS, 2%; SIDEWALKS, 2%; SCATTERED, 5%.

72. Would you favor or oppose cuts in city services if they would reduce your current CITY property taxes (WAIT FOR RESPONSE) Do you feel strongly that way?

STRONGLY FAVOR.....	6%
FAVOR.....	21%
OPPOSE.....	42%
STRONGLY OPPOSE.....	24%
DON'T KNOW/REFUSED.....	8%

73. Compared to nearby areas, do you feel that the property taxes in Little Canada are very high, somewhat high, about average, somewhat low, or very low?

VERY HIGH.....	7%
SOMEWHAT HIGH.....	31%
ABOUT AVERAGE.....	54%
SOMEWHAT LOW.....	2%
VERY LOW.....	0%
DON'T KNOW/REFUSED.....	7%

74. When you consider the city's portion of property taxes you pay and the quality of city services you receive, would you rate the general value of city services as excellent, good, only fair, or poor?

EXCELLENT.....	13%
GOOD.....	77%
ONLY FAIR.....	8%
POOR.....	0%
DON'T KNOW/REFUSED.....	3%

Turning to the issue of public safety in the community....

75. Are there any areas in Little Canada where you would be afraid to walk alone at night?

YES.....	20%
NO.....	78%
DON'T KNOW/REFUSED.....	2%

IF "YES," ASK: (n=80)

76. What area particularly concerns you?

UNSURE, 8%; EVERYWHERE, 10%; TRAILS, 13%; POORLY LIT AREAS, 6%; BUSY INTERSECTIONS, 11%; RICE STREET, 29%; OWASSO BOULEVARD, 3%; TRAILER COURTS, 4%; LITTLE CANADA ROAD, 3%; COUNTY ROAD C, 5%; SCATTERED AREAS, 8%.

I would like to read you a short list of public safety concerns.

77. Please tell me which one you consider to be the greatest concern in Little Canada? If you feel that none of these problems are serious in Little Canada, just say so.

GREAT

Violent crime.....4%  
 Traffic speeding.....22%  
 Drugs.....13%  
 Youth crimes and vandalism.....17%  
 Identity theft.....3%  
 Business crimes, such as shop-  
 lifting and check fraud.....5%  
 Residential crimes, such as  
 burglary, and theft.....16%  
 ALL EQUALLY.....3%  
 NONE OF THE ABOVE.....15%  
 DON'T KNOW/REFUSED.....3%

78. Do you feel crime in Little Canada has increased, decreased, or remained about the same during the past five years? INCREASED.....26%  
 DECREASED.....4%  
 REMAINED ABOUT SAME...66%  
 DON'T KNOW/REFUSED.....5%

79. How would you rate the amount of patrolling the Sheriff's Department does in your neighborhood -- would you say they do too much, about the right amount, or not enough? TOO MUCH.....1%  
 ABOUT RIGHT AMOUNT....74%  
 NOT ENOUGH.....25%  
 DON'T KNOW/REFUSED.....1%

Let's discuss recreational opportunities in the community....

80. Do you feel the current mix of recreational or sports facilities meets the needs of members of your household? YES.....90%  
 NO.....9%  
 DON'T KNOW/REFUSED.....2%

81. Are there any recreational or sports facilities you would like to see in Little Canada? (IF "YES," ASK:) What would that be?

UNSURE, 3%; NO, 76%; COMMUNITY CENTER, 3%; SPORTS FIELDS, 3%; SPORTS COURTS, 2%; INDOOR POOL, 4%; INDOOR ICE RINK, 4%; INDOOR FIELDHOUSE, 2%; SCATTERED, 3%.

82. Does the current mix of city-sponsored recreational programs meet the needs of members of your household? YES.....91%  
 NO.....8%  
 DON'T KNOW/REFUSED.....2%

IF "NO," ASK: (n=31)

83. What type of recreational programs are missing?

UNSURE, 3%; SENIOR, 7%; ADULT SPORTS, 26%; AQUATICS CLASSES, 16%; YOUTH SPORTS, 42%; DISABLED, 3%; TEEN, 3%.

84. How often do you or members of your household use sidewalks and trails in the City -- frequently, occasionally, rarely or never? FREQUENTLY.....33%  
 OCCASIONALLY.....35%  
 RARELY.....29%  
 NEVER.....4%  
 DON'T KNOW/REFUSED.....0%

85. Do you think the City needs more meeting room space for community and school district use? (WAIT FOR RESPONSE) Do you feel strongly that way? STRONGLY YES.....5%  
 YES.....15%  
 NO.....51%  
 STRONGLY NO.....20%  
 DON'T KNOW/REFUSED.....10%

IF "STRONGLY YES" OR "YES," ASK: (n=79)

86. Would you support a property tax increase to provide more meeting room space? YES.....75%  
 NO.....20%  
 DON'T KNOW/REFUSED.....5%

87. And, do you think the City needs an outdoor community gathering space for festivals and community events? (WAIT FOR RESPONSE) Do you feel strongly that way? STRONGLY YES.....10%  
 YES.....16%  
 NO.....50%  
 STRONGLY NO.....19%  
 DON'T KNOW/REFUSED.....6%

IF "STRONGLY YES" OR "YES," ASK: (n=102)

88. Would you support a property tax increase to provide an outdoor community gathering space? YES.....83%  
 NO.....10%  
 DON'T KNOW/REFUSED.....7%

Suppose the City of Little Canada proposed a bond referendum for park, trail and playground enhancements, one you considered to be a reasonable approach.

89.	How much would you be willing to see your property taxes increase to fund this construction? Let's say, would you be willing to see your monthly property taxes increase by \$____? (CHOOSE RANDOM STARTING POINT; MOVE UP OR DOWN DEPENDING ON RESPONSE) How about \$____ per month?	NOTHING.....31% \$2.00.....12% \$4.00.....14% \$6.00.....10% \$8.00.....8% \$10.00.....5% \$12.00.....2% OVER \$12.00.....2% DON'T KNOW/REFUSED....17%
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Changing topics....

90.	How would you rate the City's overall performance in communicating key local issues to residents in its website, mailings, social media and on cable television -- excellent, good, only fair, or poor?	EXCELLENT.....18% GOOD.....71% ONLY FAIR.....10% POOR.....1% DON'T KNOW/REFUSED....1%
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91.	Do you think the City does a good job of seeking input from residents?	YES.....79% NO.....17% DON'T KNOW/REFUSED....5%
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92.	Other than voting, do you feel that if you wanted to, you could have a say about the way the City of Little Canada runs things?	YES.....73% NO.....23% DON'T KNOW/REFUSED....5%
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93.	What is your primary source of information about Little Canada City Government and its activities?	DON'T KNOW/REFUSED....0% NONE.....1% CITY NEWSLETTER.....39% LOCAL NEWSPAPER.....11% CABLE TELEVISION.....5% CITY WEBSITE.....25% WORD OF MOUTH.....9% SOCIAL MEDIA.....9% SCATTERED.....2%
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94. How would you prefer to receive information about City Government and its activities?

DON'T KNOW/REFUSED.....	0%
NONE.....	0%
CITY NEWSLETTER.....	38%
LOCAL NEWSPAPER.....	11%
CABLE TELEVISION.....	3%
CITY WEBSITE.....	23%
WORD OF MOUTH.....	3%
MEETINGS.....	3%
SOCIAL MEDIA.....	8%
E-MAIL.....	7%
MAILINGS.....	4%

95. Do you recall receiving the city's official newspaper, "The Roseville Little Canada Review?" (IF "YES," ASK:) Do you regularly read the newspaper?

NO.....	23%
YES/YES.....	61%
YES/NO.....	17%
DON'T KNOW/REFUSED.....	0%

96. Do you recall receiving the City publication -- "La Petit Canadien" -- during the past year?

YES.....	76%
NO.....	23%
DON'T KNOW/REFUSED.....	1%

IF "YES," ASK: (n=305)

97. Do you or any members of your household regularly read it?

YES.....	93%
NO.....	7%
DON'T KNOW/REFUSED.....	0%

98. How effective is this city publication in keeping you informed about activities in the city -- very effective, somewhat effective, not too effective, or not at all effective?

VERY EFFECTIVE.....	47%
SOMEWHAT EFFECTIVE....	43%
NOT TOO EFFECTIVE.....	8%
NOT AT ALL EFFECTIVE...	0%
DON'T KNOW/REFUSED.....	2%

Currently, the city newsletter is published six times per year.

99. Does this seem to be the right number of times per year? (IF "NO," ASK:) Would you like to see it published more or less often?

YES.....	72%
NO/MORE OFTEN.....	25%
NO/LESS OFTEN.....	1%
DON'T KNOW/REFUSED.....	2%

100. Does your household currently subscribe to cable television, satellite television or neither?

CABLE.....	51%
SATELLITE.....	24%
NEITHER.....	26%
DON'T KNOW/REFUSED.....	0%

IF "CABLE," ASK: (n=202)

CTV North Suburban offers local government, sports and community programming. For each of the following, please tell me if you watch it frequently, occasionally, rarely or never.

	FRE	OCC	RAR	NEV	DKR
101. City Council and Commission meetings on Channel 16?	5%	16%	17%	62%	1%
102. Community programming on Channels 14 and 15?	3%	18%	22%	57%	1%
103. Local educational programming on Channels 18, 19 and 20?	1%	10%	26%	62%	1%
104. Have you accessed the City's new website that debuted in May 2018?	YES.....	50%			
	NO.....	50%			
	DON'T KNOW/REFUSED.....	0%			

IF "YES," ASK: (n=199)

105. How would you evaluate the content of the city's website -- excellent, good, only fair, or poor?	EXCELLENT.....	44%			
	GOOD.....	55%			
	ONLY FAIR.....	1%			
	POOR.....	0%			
	DON'T KNOW/REFUSED.....	0%			
106. How would you rate the ease of navigating the site and finding the information you sought - excellent, good, only fair or poor?	EXCELLENT.....	34%			
	GOOD.....	63%			
	ONLY FAIR.....	3%			
	POOR.....	0%			
	DON'T KNOW/REFUSED.....	1%			
107. Prior to this survey, were you aware the City webstreams City Council meetings on its website? (IF "YES," ASK:) Have you watched a webstreamed City Council meeting?	YES/YES.....	30%			
	YES/NO.....	30%			
	NO.....	40%			
	DON'T KNOW/REFUSED.....	0%			
108. Are you aware of the "Notify Me" option on the website, which lets residents sign up to receive notifications and alerts from the city?	YES.....	77%			
	NO.....	23%			
	DON'T KNOW/REFUSED.....	0%			

I would like to ask you about social media sources. For each one, tell me if you currently use that source of information; then for each you use, tell me if you would be likely or unlikely to use it to receive information from the City of Little Canada.

	NOT USE	USE LIK	USE NOT	DK/ REF
109. Instagram?	74%	13%	13%	0%
110. YouTube?	38%	41%	21%	0%
111. Facebook?	29%	56%	15%	0%
112. Twitter?	71%	19%	10%	0%
113. NextDoor?	77%	20%	2%	1%

Now, just a few more questions for demographic purposes....

114. What is your age, please?	18-24.....	5%
	25-34.....	16%
	35-44.....	20%
	45-54.....	20%
	55-64.....	19%
	65 AND OVER.....	20%
	REFUSED.....	0%

Could you tell me how many people in each of the following age groups live in your household. Let's start oldest to youngest...

115. First, persons over 65?	NONE.....	75%
	ONE.....	17%
	TWO OR MORE.....	9%
116. Other adults, ages 18 to 64?	NONE.....	17%
	ONE.....	24%
	TWO.....	47%
	THREE OR MORE.....	13%
117. School-aged children and pre-schoolers?	NONE.....	74%
	ONE.....	9%
	TWO.....	14%
	THREE OR MORE.....	3%
118. Do you rent or own your present residence?	OWN.....	65%
	RENT.....	35%
	REFUSED.....	0%

119. What is the highest level of formal education you completed?	LESS THAN HS GRADUATE..2% HIGH SCHOOL GRADUATE..21% VO-TECH/TECH COLLEGE..12% SOME COLLEGE.....20% COLLEGE GRADUATE.....37% POST GRADUATE.....9% REFUSED.....0%
120. Do you or any member of this household own or manage a business in the City of Little Canada?	YES.....6% NO.....94% DON'T KNOW/REFUSED.....0%
121. Do you or any member of this household work at a job located in Little Canada?	YES.....20% NO.....80% DON'T KNOW/REFUSED.....0%
122. Which of the following categories represents your ethnicity -- White, African-American, Hispanic-Latino, Asian-Pacific Islander, Native American, or something else? (IF "SOMETHING ELSE," ASK:) What would that be?	WHITE.....70% AFRICAN-AMERICAN.....8% HISPANIC-LATINO.....6% ASIAN-PACIFIC ISLAND..10% NATIVE AMERICAN.....1% SOMETHING ELSE.....1% MIXED/BI-RACIAL.....3% DON'T KNOW.....0% REFUSED.....2%
123. Finally, thinking about your household finances, how would you describe your financial situation, would you say that -- A) Your monthly expenses are exceeding your income; B) You are meeting your monthly expenses but are putting aside little or no savings; C) You are managing comfortably while putting some money aside; D) Managing very well?	STATEMENT A.....5% STATEMENT B.....31% STATEMENT C.....46% STATEMENT D.....17% DON'T KNOW/REFUSED.....2%
124. Gender	MALE.....49% FEMALE.....51%
125. Quadrant	QUADRANT NE.....35% QUADRANT NW.....17% QUADRANT SE.....16% QUADRANT SW.....32%